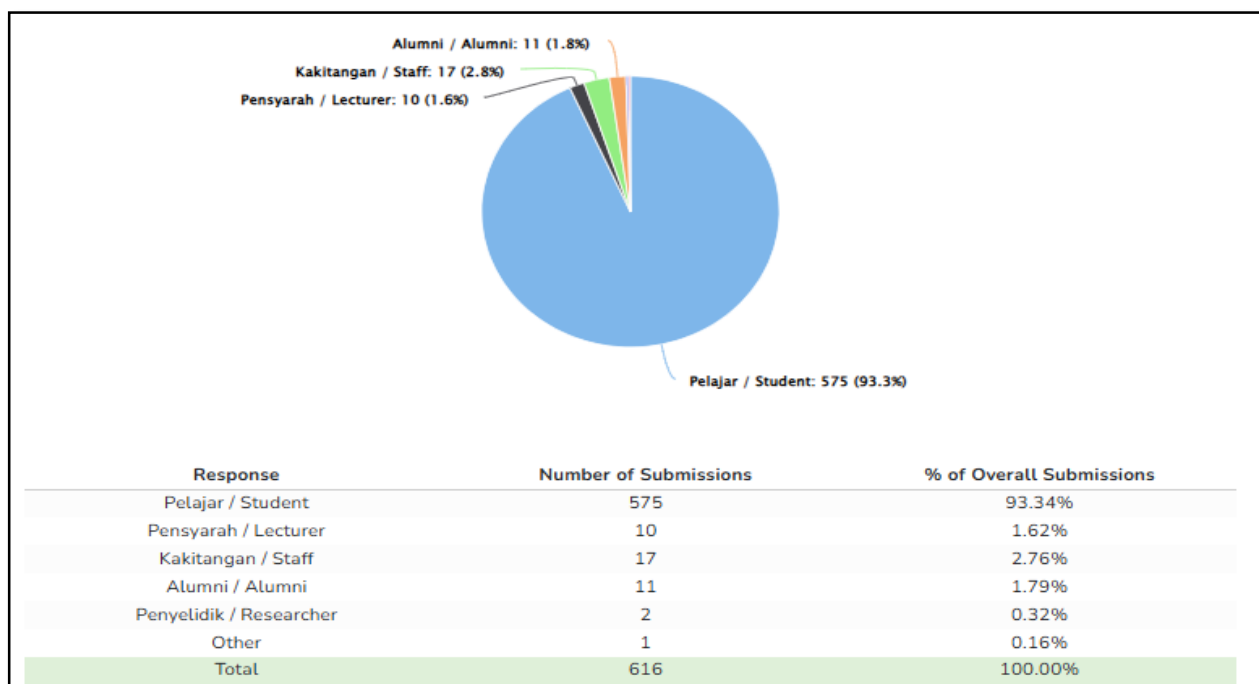
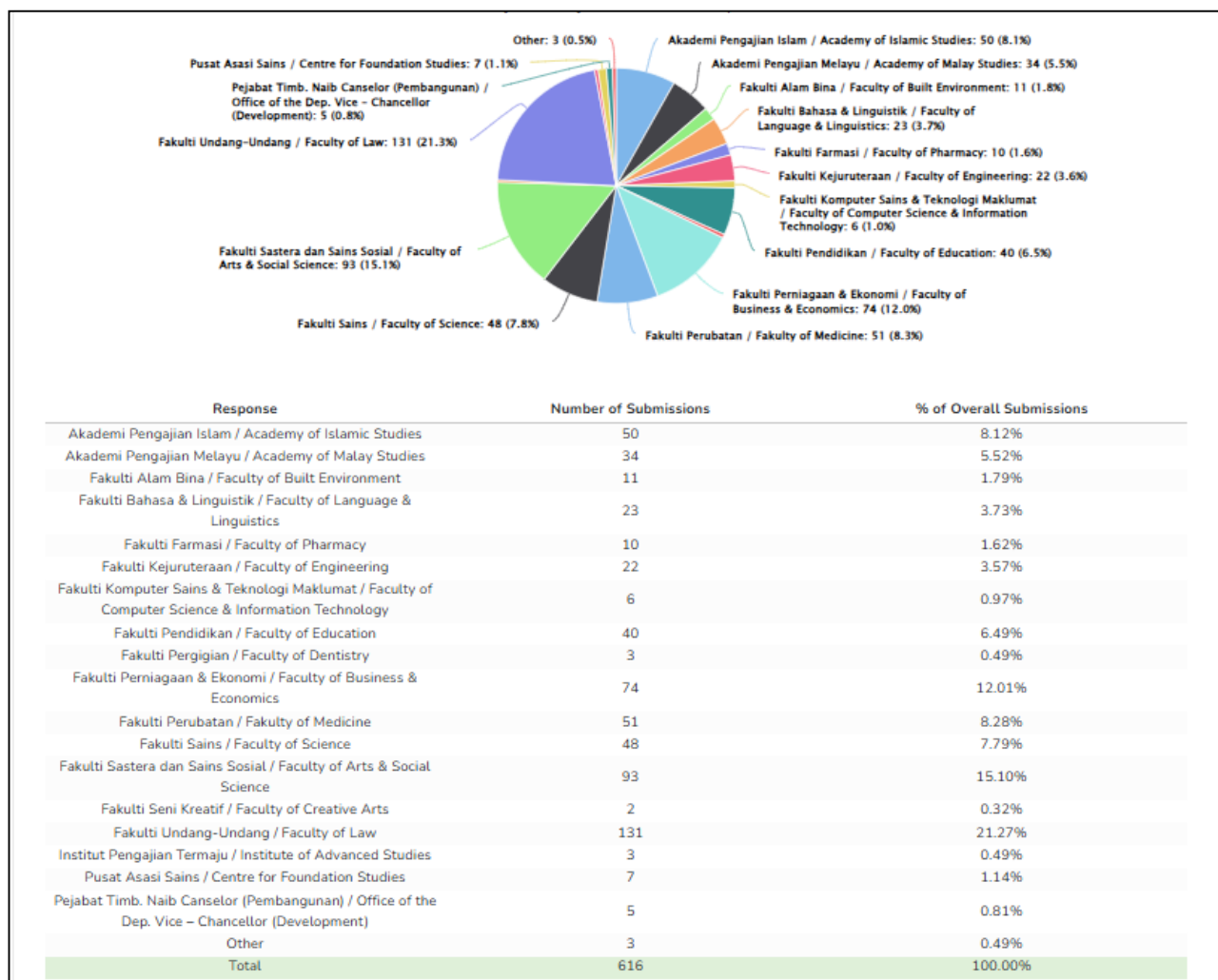


KAJI SELIDIK KEPUASAN PERPUSTAKAAN / LIBRARY SATISFACTION SURVEY

1. Kategori yang menggambarkan peranan saya berhubungan dengan Universiti Malaya
Category that best describes my role in relation to Universiti Malaya

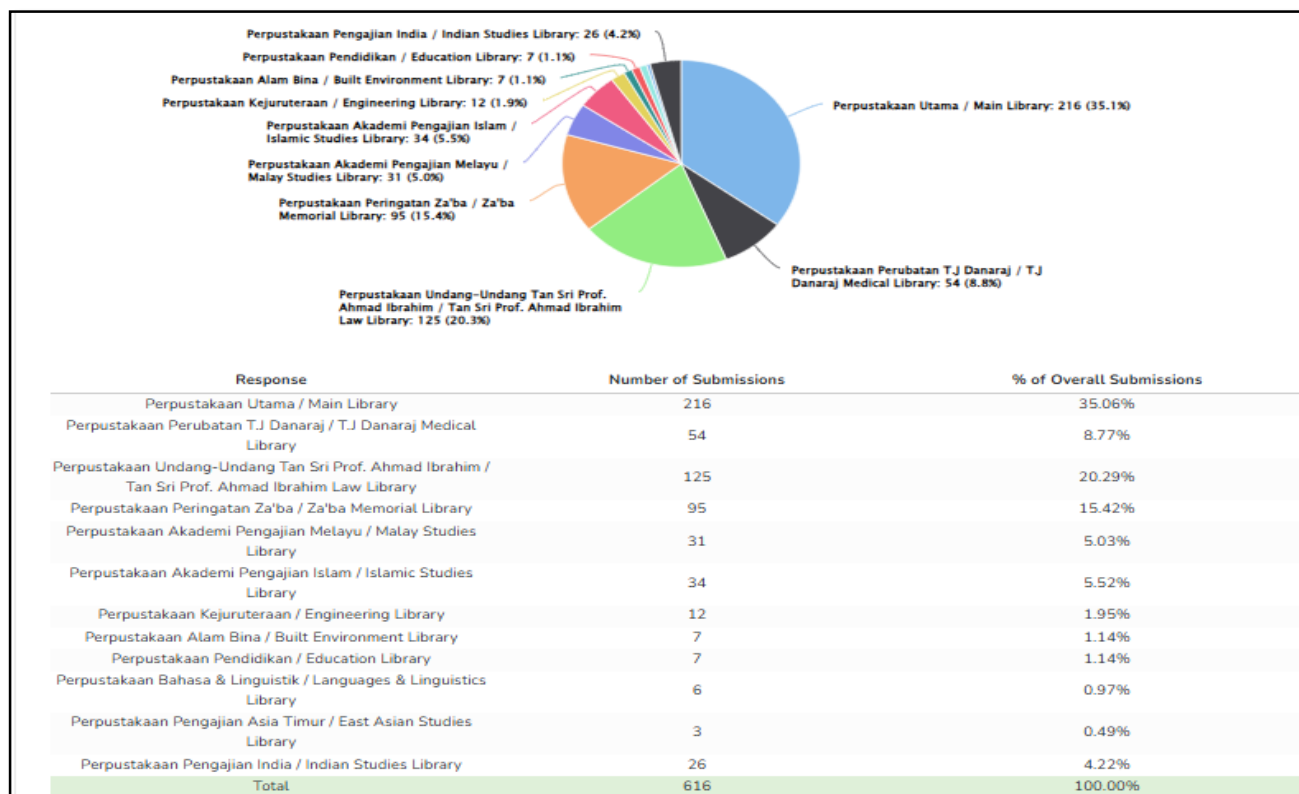


2. Fakulti/Akademi/Institut/Pusat/Jabatan
Faculty/Academy/Institute/Centre/Department



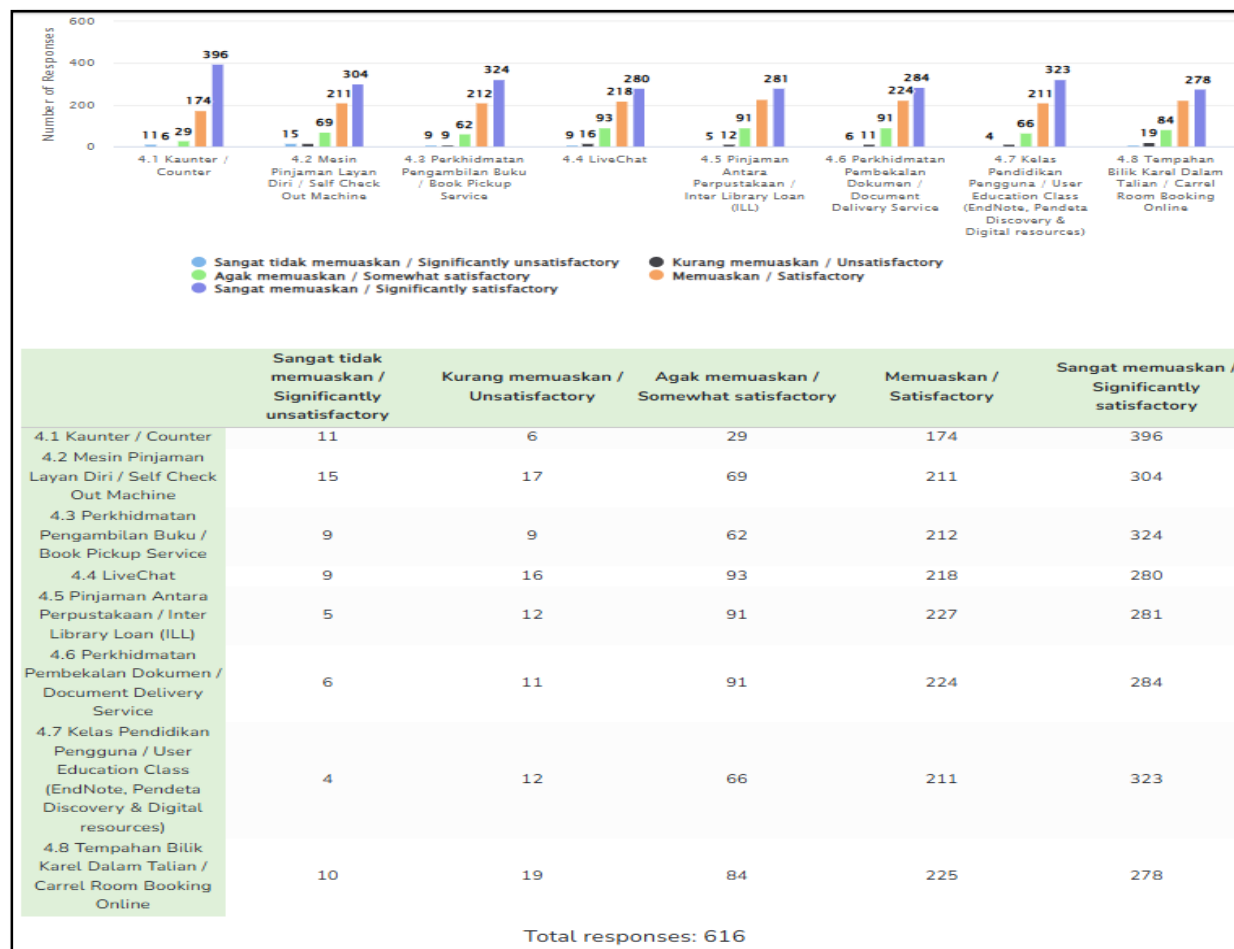
3. Sila pilih perpustakaan yang sering dikunjungi/digunakan.

Please choose a library that you often use/visit.



4. Tahap kepuasan saya terhadap perkhidmatan berikut:

My satisfaction level with the following services:



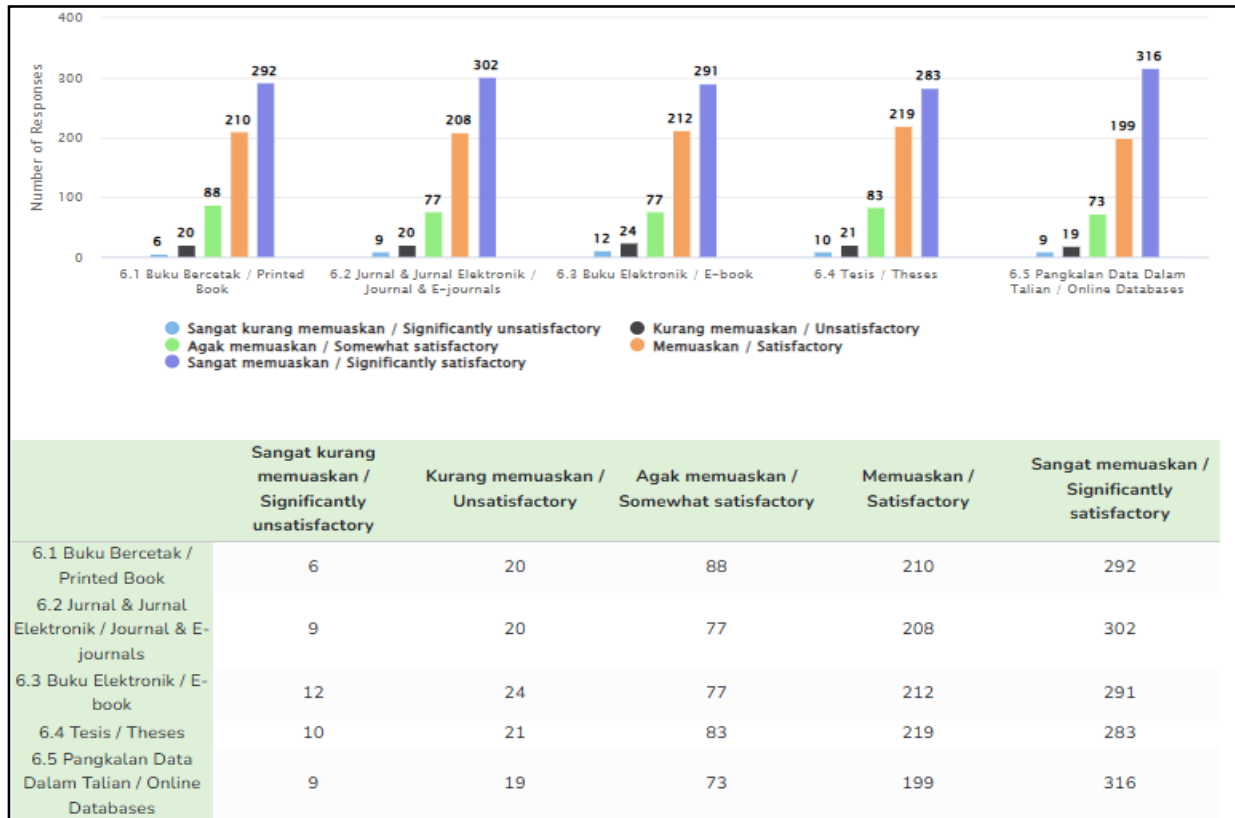
5. Tahap kepuasan saya terhadap kemudahan berikut:

My satisfaction level with the following facilities:



6. Tahap kepuasan saya terhadap sumber-sumber berikut:

My satisfaction level with the following resources:



7. Penilaian keseluruhan saya terhadap perkhidmatan, kemudahan dan sumber yang disediakan oleh Perpustakaan.

My overall rating of the services, facilities and resources provided by the Library.:

